

New Customer Welcome Kit



Welcome to Legendz Roofing!

Thank you for choosing Legendz Roofing for your roofing needs. We are thrilled to have you as our valued customer and look forward to providing you with exceptional service, high-quality materials, and expert craftsmanship. This welcome kit will help you understand what to expect throughout your project and how to stay in touch with us.

About Us

Legendz Roofing is a trusted name in the industry, providing top-tier roofing solutions with integrity, professionalism, and customer satisfaction at the core of everything we do. Whether you need a repair, replacement, or new installation, our team is here to ensure a smooth and hassle-free experience.



What's Inside This Kit?



Your Project Timeline

A general overview of the roofing process.



What to Expect

Important details on how the project will proceed.



Care & Maintenance Tips

How to protect your investment.



Warranty & Guarantee Information

Coverage details for your peace of mind.



Emergency Contact Information

How to reach us for urgent matters.



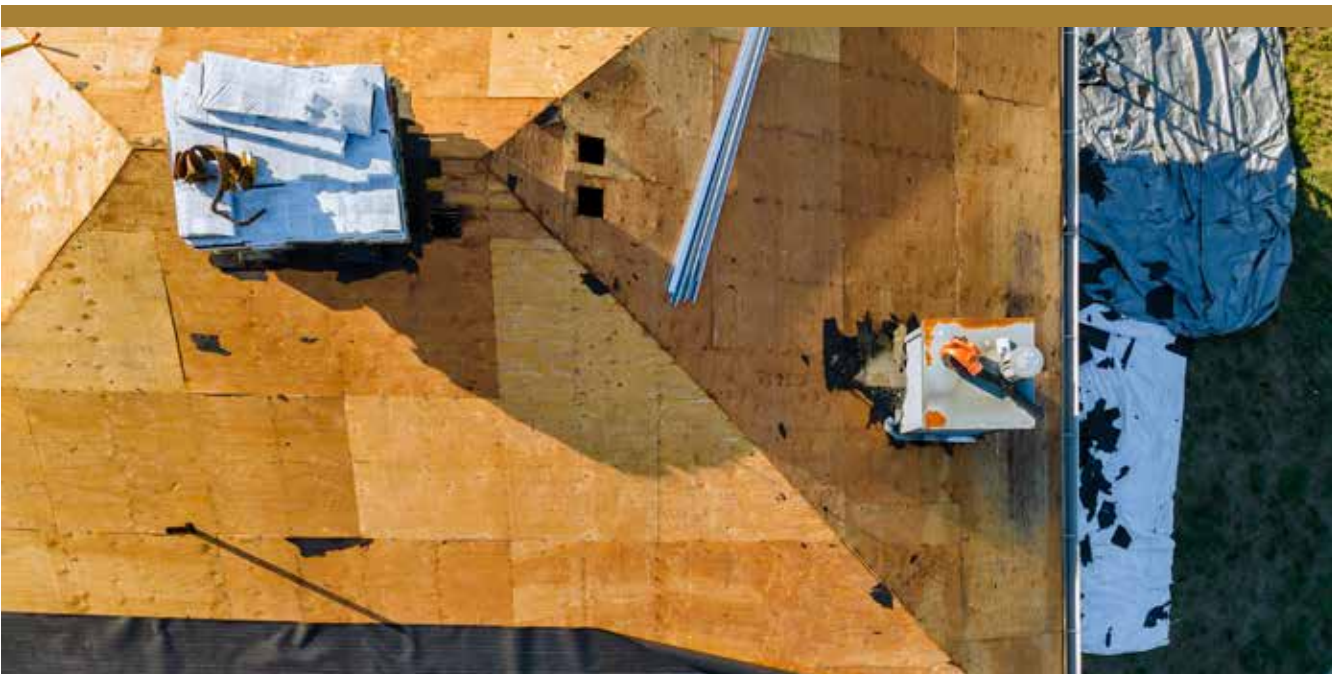
Your Project Timeline



Step 1:

Initial Consultation & Inspection

- We assess your roofing needs and provide recommendations.
- A detailed estimate is provided for your review.



Step 2:

Scheduling & Preparation

- We finalize your materials and set a project start date.
- Preparation steps, such as clearing driveways and securing pets, are shared.



Step 3:

Roofing Installation/Repair

- Our expert team carries out the work efficiently and professionally.
- We conduct regular quality checks throughout the process.



Step 4:

Final Inspection & Cleanup

- A thorough inspection ensures the work meets our high standards.
- We clean up the worksite, leaving your property spotless.
- A final walkthrough with you to ensure satisfaction.



What to Expect During Your Project



Noise & Vibration:

Roofing work can be loud, so we recommend making arrangements if you work from home or have pets sensitive to noise.

Safety Precautions:

Please keep children and pets away from the work area for their safety.

Weather Delays:

Roofing work is weather-dependent. If necessary, we will reschedule and keep you informed.

Communication:

Our team will provide updates on progress and any changes.

Care & Maintenance Tips

To maximize the lifespan of your roof:

Conduct routine visual inspections for damage or debris.

Trim overhanging tree branches to prevent damage.

Keep gutters clean and free of blockages.

Schedule professional inspections periodically.



Warranty & Guarantee Information

We stand behind our work! Your project includes:



Manufacturer's Warranty:

Coverage on roofing materials (varies by brand).



Workmanship Guarantee:

Our promise of quality and durability.



Service Support:

Reach out to us for any post-installation concerns.

For full details, refer to your specific warranty documentation provided at project completion.

Emergency Contact Information

In case of urgent issues or post-installation concerns, please contact us:



[Your Contact Number]



[Your Email Address]



[Your Website URL]

For non-urgent matters, feel free to reach out to your project manager directly.

Thank You for Trusting Legendz Roofing!

We appreciate your business and look forward to delivering a strong, durable roof that will protect your home for years to come. If you have any questions, don't hesitate to reach out.

Welcome to the Legendz Roofing family!

